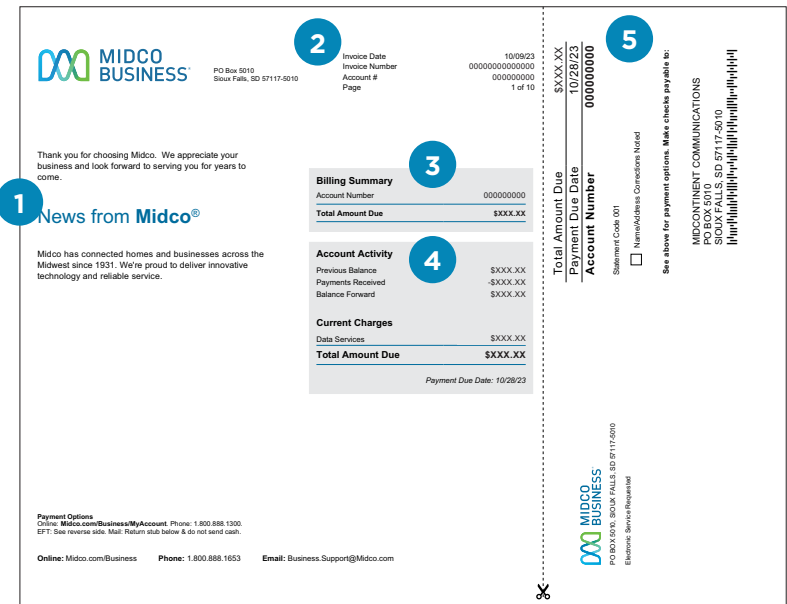


How to read your monthly statement.

A guide of what to expect on your Midco Business® statement.

We know that attention to detail is how you keep your business running smoothly. That's why we make sure your monthly statement has plenty of information, while still remaining user-friendly. You can also conveniently and easily manage your service and account using My Account at Midco.com/Business.

The number of pages and detail in your statement will vary depending on services, charges and usage.



1 News from Midco®

Thank you for choosing Midco. We appreciate your business and look forward to serving you for years to come.

Midco has connected homes and businesses across the Midwest since 1921. We're proud to deliver innovative technology and reliable service.

2 Invoice & Account Number

Invoice Date: 10/09/23
 Invoice Number: 00000000000000
 Account #: 000000000
 Page: 1 of 10

3 Billing Summary

Account Number	000000000
Total Amount Due	\$XXX.XX

4 Account Activity

Previous Balance	\$XXX.XX
Payments Received	\$XXX.XX
Balance Forward	\$XXX.XX
Current Charges	
Data Services	\$XXX.XX
Total Amount Due	\$XXX.XX

Payment Due Date: 10/28/23

5 Remittance Form

Total Amount Due: \$XXX.XX
 Payment Due Date: 10/28/23
 Account Number: 000000000

Statement Code 001
 Name/Address Corrections Noted

See above for payment options. Make checks payable to:
 MIDCONTINENT COMMUNICATIONS
 PO BOX 5010
 SOU FALLS, SD 57112-5010

MIDCO BUSINESS
 PO BOX 5010, SOU FALLS, SD 57112-5010
 Electronic Service Requested

Payment Options
 Online: Midco.com/Business/MyAccount. Phone: 1.800.888.1300.
 EFT: See reverse side. Mail: Return stub below & do not send cash.

Online: Midco.com/Business Phone: 1.800.888.1653 Email: Business.Support@Midco.com

- 1 News from Midco:** Check this area for important messages about service updates, new programming and services available in your area.
- 2 Invoice & Account Number:** For your convenience, we include the invoice and account number at the top of each page. If you have multiple accounts that are linked together, the account number will show your "parent" account.
- 3 Billing Summary:** Your account number and total amount due can be found here. Please use your account number for any customer service questions or when paying online at Midco.com/Business. To avoid a late fee, please pay the total amount due by the date indicated.
- 4 Account Activity/Current Charges/Total Amount Due:** This section includes previous balance, payment received and balance forward, as well as an overview about new Current Charges and Total Amount Due.
- 5 Remittance Form:** If you're mailing a payment, please return this form with the Midco address visible through the envelope window. No remittance is necessary if you have a recurring payment plan through auto pay or Midco's online bill pay. This stub can be used if you have multiple accounts linked together; there's no need to remit multiple stubs. This form can also be used to submit name or address corrections for your account.

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Page 2

Additional Statement Detail Pages

1 Automatic Payment Authorization (EFT): Use this form for electronic funds transfer authorization if you'd like your payments debited from a bank account.

2 Payment Detail: Most recent payments made for different accounts/service locations are listed here.

3 Current Charges Detail: This area details charges for each service on the account, including taxes and fees.

4 Phone Detail: Here you'll find your phone service lines and features associated with each line, such as voicemail and directory listings. This area shows the overall charges for long-distance and toll-free, as well as the phone numbers associated with the charges.

5 Frequently Asked Questions: This area contains additional details about service charges, fees, taxes, surcharges and other Midco service information.

6 Toll-Free Details: See the details of calls that make up your overall toll-free charges, with details sorted by phone number.

7 Long-Distance Details: View a listing of calls that make up your overall long-distance charges, with details sorted by phone number.

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